



## **RAPID**REPAIR™ PROGRAM

Ideal for small or self-maintaining districts that need help with repairs.

# PROGRAM HIGHLIGHTS

- Flat Rate Repairs for K12 Districts
- Pre-Fund & Submit Repairs as Needed.

#### **BENEFITS**

- Fast Turn Times
- Optional Battery Replacement
- For Chromebooks, iPads®, Laptops, and MacBooks®

#### **PRICING**

- Select Your Repair Budget.
- Contact Your Lexicon Team for Pricing



### WHAT'S INCLUDED



- Custom Shipping Box(es) / Return Labels
- Component Level (Mainboard) Repairs
- Diagnostics and Parts Necessary to Repair for Functionality Only
- Battery Health Reported (Optional Battery Replacement)
- Customer Success Manager
- Cloud-Based Ticketing System, RepairEngine®
- 24/7 Device Tracking



## WHAT'S NOT INCLUDED

- · Cosmetic Repairs
- · Crushed Beyond Repair
- Excessive Damage or Abuse
- · Consumable Parts (e.g., Stylus)
- Natural Disasters