

RAPIDREPAIR[™] PROGRAM

Ideal for small or self-maintaining districts that need help with repairs.

PROGRAM HIGHLIGHTS

- Flat Rate Repairs for K12 Districts
- Pre-Fund & Submit Repairs as Needed.

BENEFITS

- Fast Turn Times
- Optional Battery Replacement
- For Chromebooks, iPads[®], Laptops, and MacBooks[®]

PRICING

- Select Your Repair Budget.
- Contact Your Lexicon Team for Pricing



WHAT'S INCLUDED

- All Shipping Costs
- Custom Shipping Box(es) / Return Labels
- Component Level (Mainboard) Repairs
- Diagnostics and Parts Necessary to Repair for Functionality Only
- Battery Health Reported (Optional Battery Replacement)
- Customer Success Manager
- Cloud-Based Ticketing System, RepairEngine[®]
- 24/7 Device Tracking



WHAT'S NOT INCLUDED

- Cosmetic Repairs
- Crushed Beyond Repair
- Excessive Damage or Abuse
- Consumable Parts (e.g., Stylus)
- Liquid Intrusions
- Natural Disasters

CONTACT YOUR LEXICON K-12 TEAM WITH QUESTIONS!
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