

# EVALUATING ADP CONTRACTS?

## COMPARE SERVICES WITH THIS HANDY CHECKLIST.

	LEXICON	OTHERS
25+ Years Experience in Device Repair	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10+ Years 1:1 Device Management Experience	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Comprehensive Accidental Damage Protection (ADP) under AlwaysLearning™ for New and Used Devices	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AlwaysLearning™ Underwritten by Global AM Best A Rated Insurer	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10 Business Day + Shipping Turn Time	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Fully Managed Deployment	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Spare Pool Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A+ Certified Technicians	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ISO 9001:2015 Certified by NQA Facilities (Conyers/Orlando)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MSD JEDEC STD-033C and ESD (Electrostatic Discharge) Certification	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mainboard Repairs (BGA Rework, X-Ray Inspected Welds)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Bulk Parts Ordering at Start of Contract (Reduces Downtime Due to Parts Delays)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
All Reported and Unreported Issues Repaired	<input checked="" type="checkbox"/>	<input type="checkbox"/>
60-Day Warranty on Repairs	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Cloud-based Repair Management Platform with API Integrations	<input checked="" type="checkbox"/>	<input type="checkbox"/>
All Shipping or Local Pick-up Included	<input checked="" type="checkbox"/>	<input type="checkbox"/>
R2V3, ISO 45001 and ISO 14001 Certified Disposal	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Contract Cancellable at Any Time	<input checked="" type="checkbox"/>	<input type="checkbox"/>
White Glove Deployments	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Shipping & Receiving <input checked="" type="checkbox"/> Unboxing & Kitting <input checked="" type="checkbox"/> Friendly Packaging & Recycling <input checked="" type="checkbox"/> Device Imaging <input checked="" type="checkbox"/> Performance Testing <input checked="" type="checkbox"/> Asset Data Capture & Tagging <input checked="" type="checkbox"/> Customized Distribution		