

EVALUATING ADP CONTRACTS?

COMPARE SERVICES WITH THIS HANDY CHECKLIST.

	LEXICON	OTHERS
25+ Years Experience in Device Repair	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10+ Years 1:1 Device Management Experience	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Comprehensive Accidental Damage Protection (ADP) for New and Used Devices	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AlwaysLearning™ Underwritten by Global AM Best A Rated Insurer	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Avg. 10 In-house Days + Shipping Turn Time	<input checked="" type="checkbox"/>	<input type="checkbox"/>
White Glove Deployments	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Shipping & Receiving <input checked="" type="checkbox"/> Unboxing & Kitting <input checked="" type="checkbox"/> Friendly Packaging & Recycling <input checked="" type="checkbox"/> Device Imaging <input checked="" type="checkbox"/> Performance Testing <input checked="" type="checkbox"/> Asset Data Capture & Tagging <input checked="" type="checkbox"/> Customized Distribution		
Spare Pool Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ISO 9001:2014 Certified by NQA Facility	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MSD JEDEC STD-033C and ESD S20.20 Certified by NQA	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Microelectronic and Component-Level (Mainboard) Repairs (BGA Rework, X-Ray Inspected Welds)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Bulk Parts Ordering at Start of Contract (Reduces Downtime Due to Parts Delays)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
All Reported and Unreported Issues Repaired	<input checked="" type="checkbox"/>	<input type="checkbox"/>
60-Day Warranty	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Cloud-Based Repair Management Platform	<input checked="" type="checkbox"/>	<input type="checkbox"/>
All Shipping Included. Optional Local Pick-up/Delivery.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Contract Cancellable at Any Time	<input checked="" type="checkbox"/>	<input type="checkbox"/>
R2V3, ISO 45001 and ISO 14001 Certified by NQA Disposal	<input checked="" type="checkbox"/>	<input type="checkbox"/>